



## Public Reporting Strategy 2013-15

**Report to:** Care Inspectorate Board  
**Date:** 5 March 2013  
**Report by:** Rami Okasha, Communications Manager  
**Report No:** B-05-2013  
**Agenda Item:** 6.6

### **PURPOSE OF REPORT**

To advise members of a draft public reporting strategy, attached to this paper.

### **RECOMMENDATIONS**

That the Board:

1. Notes and agrees the contents of the Public Reporting Strategy 2013-15.

Version: 6.0	Status: <i>Final</i>	Date: 14/03/2013
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Version Control and Consultation Recording Form

Version	Consultation	Manager	Brief Description of Changes	Date
1.0	Senior Management	ET		14/1/13
	Legal Services			
	Resources Directorate			
	Committee Consultation (where appropriate)			
	Partnership Forum Consultation (where appropriate)			

**Equality Impact Assessment**

To be completed when submitting a new or updated policy (guidance, practice or procedure) for approval.

Policy Title:

Date of Initial Assessment:

EIA Carried Out

YES

NO

If yes, please attach the accompanying EIA and briefly outline the equality and diversity implications of this policy.

If no, you are confirming that this policy will have no negative impact on people with a protected characteristic and a full Equality Impact Assessment is not required.

Name: Rami Okasha

Position: Communication Manager

Authorised by Director

Name: Karen Anderson

Date: 11/2/13

**1.0 BACKGROUND**

The Care Inspectorate requires a clear strategy to establish how we will report publically on our findings. The draft Public Reporting Strategy 2013-15 sets out in detail how we will do this. It discusses the rationale of why various aspects of public reporting are important, and sets out a timeline of projects and actions which will improve our work in this area. This was approved, with minor changes, by the Strategy and Performance Committee on 5 March 2013.

**2.0 RESOURCE IMPLICATIONS**

The draft strategy sets out some observations on resources and dependencies at Section 7, but it is envisaged that the bulk of the costs of implementing this strategy will be met from existing resources and the balance from efficiencies.

**3.0 BENEFITS FOR PEOPLE WHO USE SERVICES AND THEIR CARERS**

People who use services and their carers deserve not just outstanding care, but objective, clear and accurate information about the quality of those services.

This draft strategy will improve ways of providing the information we currently provide, allow information to be provided in new ways, and improve the channels used to provide it. It will also ensure that information is more accessible to a range of audiences.

**4.0 CONCLUSION**

The Committee is invited to consider the draft strategy and to approve it. This will then form a high-level work plan for the teams who will implement it: mainly the communications team but with certain strands to be led by the policy and involvement teams.

**LIST OF APPENDICES**

**Appendix 1 -** Draft Public Reporting Strategy 2013-15

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